Hitesh Pattnayak

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Summary

With a Bachelor's degree in Physics and a proven track record in retail and career advisory roles, I bring a unique blend of analytical and interpersonal skills. My experience as a Retail Cashier honed my abilities in customer service and ensuring efficient transaction management. As a Career Advisor at Aasma Careers, I developed a strong understanding of career guidance and counselling, assisting individuals in navigating their professional paths. I am committed to leveraging my skills in a dynamic work environment, contributing effectively to organisational goals.

Experience



Career Advisor (Freelance)

Aasma Careers

Jul 2024 - Present (1 month)

Career Advisor at Aasma Careers, providing guidance to over 100 clients.

Assisted clients in identifying career paths and enhancing job search strategies.

Developed personalised counselling approaches, resulting in a successful career transition for clients.

Utilized analytical skills to provide data-driven insights and tailored advice.

Retail Cashier

Sanawals the Family Mall

Feb 2022 - Present (2 years 6 months)

Over 2 years of experience as a Retail Cashier at Sanawalas the Family Mall.

Managed financial transactions with 99% accuracy.

Increased customer satisfaction scores by 15% through excellent service and efficient problem-solving. Handled inventory control and maintained product displays to optimize sales.

Education



Berhampur University, Brahmapur

Bachelor of Science - BS, Physics Jul 2018 - Aug 2021

Om Bhurbhuvah Svah Residential College, Berhampur

Associate of Science - AS, Biological and Physical Sciences Jun 2016 - May 2018

Skills

Lead Generation • Career Services • Sales • Counselor Education • Customer Service Management Customer Relationship Management (CRM)
Basic Knowledge of Retail POS Systems
Interpersonal Skills • Microsoft Office • Team Coordination